



ROLE OF ACRC IN ACCESSING ORAL HEALTH CARE

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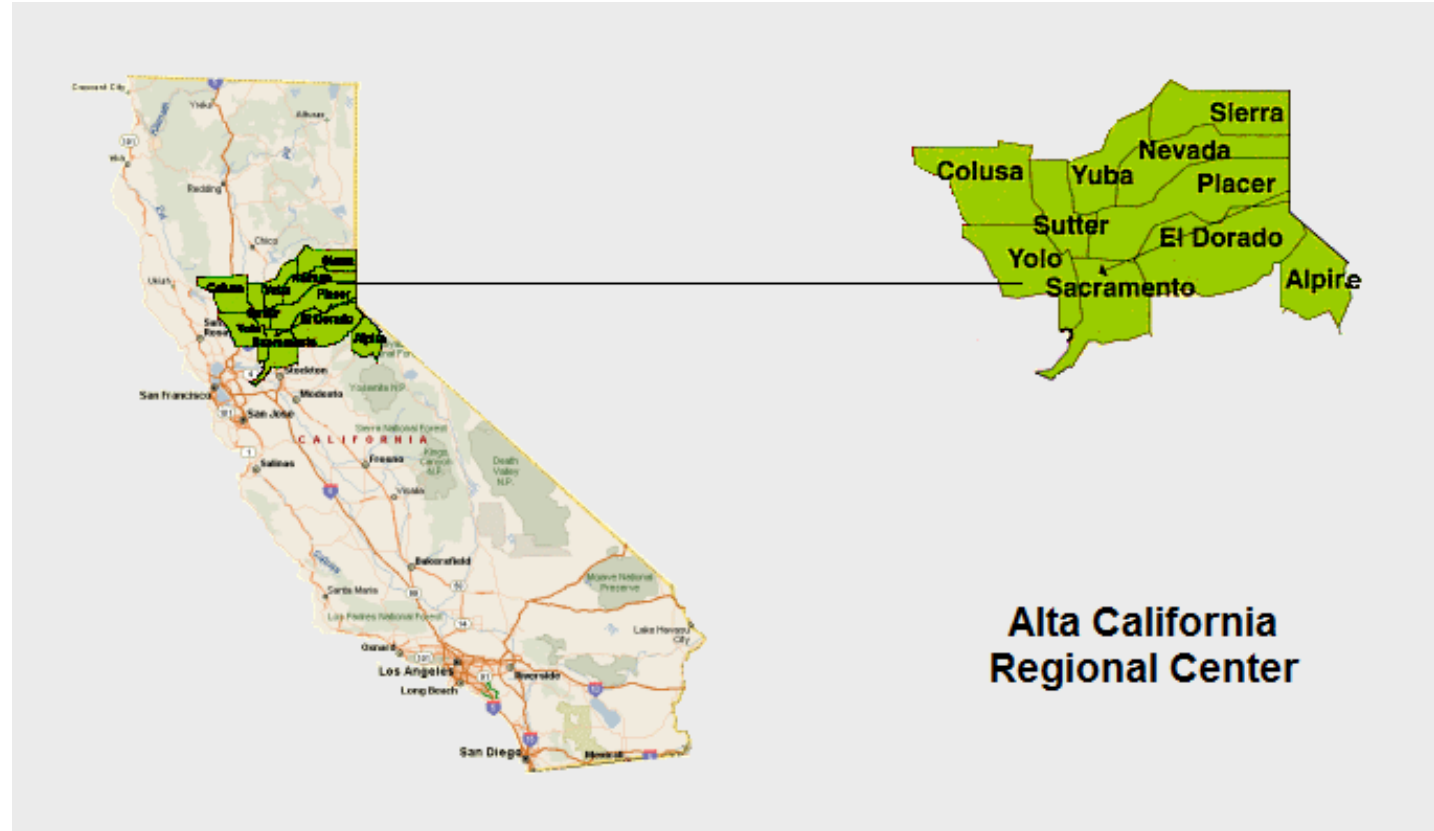
Alta California Regional Center

WHAT IS THE REGIONAL CENTER?

- ❖ Unique to California- Established under the Lanterman Act in 1977
- ❖ Private non-profit organizations- 21 separate regional centers throughout the state of California
- ❖ Contracts with the California State Department of Developmental Services (DDS)
- ❖ Entitlement Program
 - ❖ Voluntary Service
 - ❖ No cost for most services
 - ❖ Family Cost Participation Program applies to some services for clients under the age of 18 and not covered by Medi-Cal benefits

ALTA CALIFORNIA REGIONAL CENTER (ACRC)

- ❖ Serves over 27,000 people with developmental disabilities over the age of 3 years old
- ❖ 8 offices serving 10 counties
 - ❖ Sacramento
 - ❖ Roseville
 - ❖ Placerville
 - ❖ Grass Valley
 - ❖ Woodland
 - ❖ Yuba City
 - ❖ South Lake Tahoe
 - ❖ Truckee



* Regional center eligibility transfers across the state

BRIEF HISTORY OF DENTAL SERVICES & REGIONAL CENTERS

❖ 2009

- ❖ Budget deficit rescinded Denti-Cal benefits for the general population, including regional center clients

❖ 2012

- ❖ Regional Centers able to fund dental services through an agreement between the Department of Developmental Services (DDS) and the Department of Health Care Services (DHCS)

❖ 2014

- ❖ Benefits restored to the general population

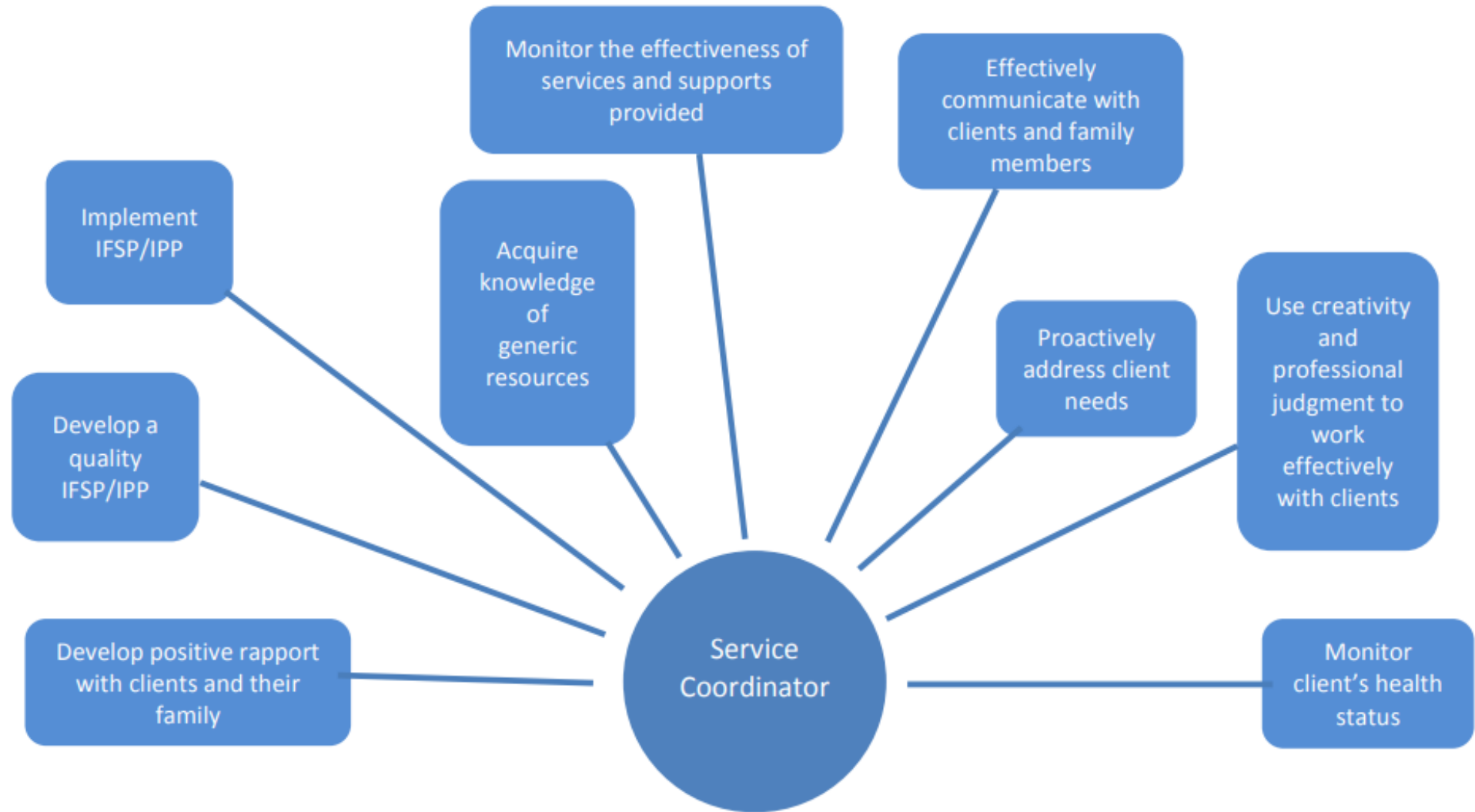
❖ 2018

- ❖ Full restoration of dental benefits

WHEN DOES ACRC BECOME INVOLVED IN DENTAL SERVICES?

- ❖ The needs of the client are reviewed by the planning team and the need for services are clearly documented in the Individual Program Plan (IPP)
- ❖ There are no other public or private funding sources available and/or all alternative funding sources have been exhausted
- ❖ The requested dental treatment, follow-up or products are medically necessary and related to the client's regional center qualifying diagnosis
- ❖ Dental provider must be vendored with ACRC
- ❖ ACRC will reimburse dental services according Medi-Cal's Schedule of Maximum Allowances
 - ❖ Written in regulatory guidelines

Primary Roles and Responsibilities of Service Coordinators



HOW CAN YOUR SC SUPPORT YOU WITH DENTAL CARE?

Your SC CAN:

- ❖ Ensure the need for dental care is documented in the Individual Program Plan (IPP)
- ❖ Assist in advocacy with Medi-Cal/Denti-Cal & the dental office
- ❖ Provide eligibility letter with client's regional center diagnosis
- ❖ Obtain consultation with ACRC Dental Committee on individual dental concerns
- ❖ Submit Purchase of Service (POS) for supported dental procedures

Your SC CANNOT:

- ❖ Discuss a case with Medi-Cal/Denti-Cal without client/guardian/conservator present or a signed ROI on file
- ❖ Schedule dental appointments
- ❖ Keep an updated list of dental providers

HOW TO CONTACT YOUR ACRC SC

ACRC Website Staff Directory:

- ❖ <https://www.altaregional.org/staff-directory>
- ❖ Can also be found under the “Contact Us” tab on the ACRC Website
- ❖ Useful if you know the name of your SC

Calling ACRC Main Office Line:

- ❖ 916-978-6400
- ❖ Press 0 to speak to the operator
- ❖ Ask for SC by name or provide information regarding the client
- ❖ Useful whether or not you know the name of your service coordinator

Vacant Caseload or SC Out of Office:

- ❖ If client is assigned to a vacant caseload or SC is out of the office for an EXTENDED period of time
 - ❖ 916-978-6400; Press 0 to speak to the Operator and ask for the Officer of the Day

ACRC DENTAL RESOURCES

Dentists vendored with ACRC:

- ❖ Dr. John Barakat, DDS –
 - ❖ Provides traditional chair dentistry services
 - ❖ Bills Denti-Cal prior to requesting funding from ACRC

- ❖ Dr. Rodney Bughao, DDS –
 - ❖ Oral Surgeon providing hospital dentistry services under sedation
 - ❖ Bills Denti-Cal & ACRC for services
 - ❖ An ACRC Purchase of Service authorization is required prior to appointment

ACRC DENTAL RESOURCES

ACRC Vendored Registered Dental Hygienist in Alternate Practice (RDHAP):

- ❖ Licensed to provide dental hygiene care to those with limited access to care in the traditional dental office setting
- ❖ Services can be provided in a home or community setting
- ❖ Primarily bill Denti-Cal for services, but have the ability to bill ACRC for additional time/services that are not covered by Denti-Cal
- ❖ Can provide many services, including:
 - ❖ Dental & Periodontal health assessments
 - ❖ Consultation with dentists and physicians regarding patient general/dental health
 - ❖ Preventative dental cleanings, root planings and periodontal maintenance
 - ❖ Pit and fissure sealants
 - ❖ Fluoride application
 - ❖ Oral health education for patients, family and facility staff
 - ❖ Nutrition counseling

ACRC DENTAL RESOURCES IN DEVELOPMENT

Sacramento Community Clinic- El Camino

- ❖ Health and dental clinic serving all people with Medi-Cal benefits
- ❖ Equipped with a Versatilt dental chair capable of tilting a patient back for dental care without having to transfer out of their wheelchair.



ACRC RESOURCES IN DEVELOPMENT

ABA/Dental Collaboration

- ❖ ACRC Vendored ABA vendors working with RDHAP/Dental Providers
- ❖ Goal: Provide behavioral intervention strategies, including desensitization, to assist in increasing the probability that a client can be seen for dental care without the use of sedation/hospital dentistry services.

Collaboration with California Northstate University (CNU)

- ❖ Mutli-Agency effort to increase education/training for dental providers in the area of developmental disabilities, and much, much more!